

What we believe in

We believe in employee development and training

We embrace technology and modern equipment

We strive to improve

Our customers are important to us

Quality is paramount

We are open and transparent

We communicate freely with all stakeholders-staff, suppliers, customers

We share and celebrate success

How we achieve it

We grow our own internal skillset, have training plans, engage external and internal trainers, and conduct appraisals

We conduct an aggressive investment policy in newest equipment and software

We have a strategy to manage improvement, JDI, PDCA, A3, lean systems

We conduct surveys, we visit customers, we act on customer instruction

Individual ownership, patrols, internal quality metrics, customer feedback, standards and audits

Open book quotes, product prices on job sheets, publishing of management accounts, cell metrics

Meetings, state of unions, Takumi Times, site visits, customer perspective awareness

Staff parties, profit sharing, employee of the month

VALUES